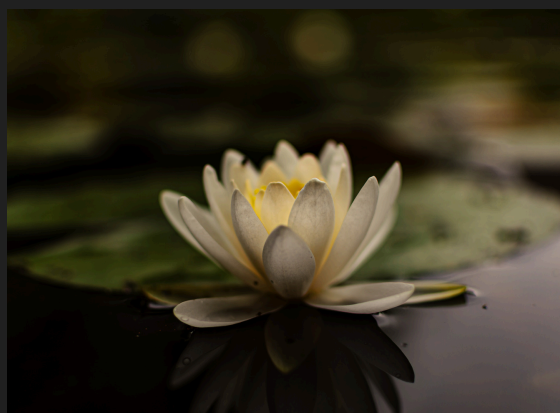


RELAXATION MEETS PROFESSIONALISM.

01

STUDIO ATMOSPHERE

- The studio is designed to offer a peaceful and private sanctuary for relaxation.
- Large personal belongings should be stored securely outside the salon to maintain a serene and uncluttered atmosphere.
- Complimentary snacks and beverages are provided. A light lunch can be added by request at an additional charge, though guests are welcome to bring their own light lunch, keeping cleanliness in mind.



02

PREPARATION

When preparing your hair for a specific style or treatment, it should be worn down, completely dry, and thoroughly detangled. This ensures that your hair is in the best possible condition for the planned process.

03

APPOINTMENT TIME:

Upon arrival, click 'Check-In' on the Vagaro app from your car at your scheduled appointment time to notify me of your arrival. If needed, **text (833) 402-2006**.

The salon maintains a clean and sterile environment through rigorous sanitation, protective gear, and health screenings to ensure the safety of clients and staff.



04

DURING YOUR VISIT:

- Grand Textures Salon offers a holistic wellness experience, emphasizing the well-being of mind, body, and soul in a serene and natural setting.
- Open communication is encouraged, allowing clients to inquire about products and services for a personalized and nurturing experience.
- Additional education is available during your appointment, including in-depth personalized information, analysis, and recommendations based on your unique needs. (Add-on coaching fees may apply.)

05

AFTER YOUR APPOINTMENT:

- A variety of packages are available to meet your specific needs, ensuring you receive the utmost value from our services.
- Setting up recurring appointments is highly recommended for convenience and to guarantee your preferred time slot is always reserved. (This is available with a membership or when purchasing a package.)
- Should you be interested, I'm happy to help you select the most suitable option for your needs.



06

CANCELLATION POLICY:

- To respect everyone's time, I kindly ask for at least 48 hours' notice if you need to reschedule or cancel your appointment. Late cancellations may result in a fee.
- No-shows will be charged the full service amount, and future appointments may require prepayment.